

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

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Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Illinois Commerce Commission
CONSUMER SERVICES DIVISION
SPRINGFIELD OFFICE

03-0439

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

FRANK L BASIC JR

Against (Utility name):

~~Peoples Gas~~ ^{Santana}

As to (Reason for complaint)

my GAS meter WAS NOT READ FOR 20 months I HAVE OWNED THE BUILDING FOR 10 years NEVER CHANGED THE LOCKS PEOPLES GAS READ IT FINALLY AT THE HEIGHT OF THE GAS PRICES I HAVE SANTANA FIRST AND THEY CHARGED ME 900 THEM FOR 10000 THEM THEY WILL IN CHICAGO Illinois. NOT PROPER AT ALL THOUGH I USED THAT GAS WHEN IT WAS A LOT LOWER

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

6725 Bentley DARIEN IL 60561

The service address that I am complaining about is

6101-05 ROCKWELL

My home telephone is

[630] 7342007

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 544-2007

(Full name of utility company)

Peoples Gas

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I have the building for 10 years never been late with a payment never denied access they didn't read my meter for 2 years then charged me 100 dollars

Please clearly state what you want the Commission to do in this case:

MAKE Peoples GAS PAY FOR ANY COST OVER THE AVERAGE THEM FOR THE PAST 2 YEARS FOR BEING NEGLIGENT AND NOT READING MY METER

Date: 7-3-03
(Month, day, year)

Complainant's Signature Frank L. Basu Jr

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

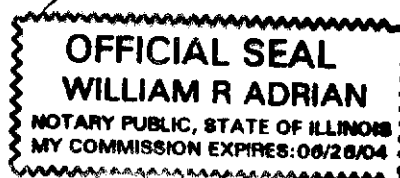
A notary public must witness the completion of this part of the form.

I, FRANK L. BASU JR, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Frank L. Basu Jr

Subscribed and sworn/affirmed to before me on (month, day, year) July - 03 - 2003

William R. Adrian
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.